



# GolfSuites™

**Dear GolfSuites Guest,**

We are committed to protecting the safety and health of our Team Partners, our Guests and our local communities while continuing to operate safely and responsibly. To ensure this, we are following all state and local mandates in line with the CDC guidelines and have put the below additional steps in place.

We are asking each of our Guests to also do your part to help us keep things safe and lower any risk of exposure while in a public place. Please make sure, per city/state guidelines, you are wearing a face-covering while in the interior of our venues or any space that physical distancing is not possible, please follow physical distance guidelines while within our venues and most importantly if you are feeling under the weather, ill or have tested positive for COVID-19 please stay home so we may be here to serve you in the future.

Additional Safety Guidelines withing our venue(s):

- All Team Partners are required to wear face coverings.
- All Team Partners are screened before coming in to work each day, including temperature checks as well as assessments for any COVID-19 symptoms and/or possible exposure.
- Team Partners have been educated on COVID-19 symptoms and have been directed not to come to work if any symptoms or potential exposure has occurred.
- We are observing and requiring 6-foot physical distancing throughout the venue.
- Additional hand sanitizing stations are installed through the venue.
- Proper handwashing procedures are posted in all restrooms.
- Outdoor dining areas are being kept available and open for service.
- Indoor dining areas have been spaced to a minimum of 6-foot physical distance between tables.
- If golf suites or tables are not available upon your arrival, we are asking you to wait in our outdoor 19<sup>th</sup> Hole area, with physical distance or in your vehicle until we notify you that your golf suite is available.
- Our open-air suites are limited to a maximum of six Guests per golf suite.
- Major touch points, as well as golf suites, monitors, golf clubs and other equipment, are being sanitized after every group departs, prior to the next group being assigned to the suite.
- Managers on duty are trained and making sure all sanitation tasks are completed.
- Single-use, disposable menus are available along with QR code access to our menu on your personal smart phone or device.
- Guests are provided a new glass for each drink refill. Condiments (ketchup and mustard) are available upon request and are single use only.
- Again, we ask any Guests who are ill, showing symptoms or who may have been exposed to stay at home and save your visit for the future.

Warmest regards,

Scott McCurry  
Vice President of Operations, GolfSuites

# Frequently Asked Questions Regarding COVID-19

## How is GolfSuites responding to COVID-19?

- The safety and health of our Guests and Team Partners is our top priority, therefore we are following all local, state and CDC guidelines while staying on top of the updates and changes daily.
- We have put added safety measures in place, with physical distancing, Team Partner procedures and doubled down on all sanitization efforts throughout our venues in both the Guest and the Team Partner areas of our venue.
- Our commitment is to provide a fun environment in which every Guest can play, eat, drink and enjoy safely.

## How is GolfSuites ensuring the golf play and or dining areas are safe?

- Our open-air suites provide eight to 14 feet of space between each group, plus a metal screen cover divider between each computer monitor station.
- Our automated ball dispensers allow for contact-free golf balls disbursement and use.
- Each of our golf suites is thoroughly sanitized, between each group of Guests - including clubs, game screens, tabletops, and other frequently touched surfaces.
- We are limiting our golf suites to 6 people per suite (if your group exceeds the 6, we ask you to request a second golf suite at the time of check-in).

## Am I required to wear a face-covering when at GolfSuites?

- We follow local city mandates and currently the City of Jenks does have a city-wide mandate for Mask wearing while in public spaces.

## What are you doing to ensure GolfSuites Team Partners' safety during this time?

- Our Team Partners are our GolfSuites family. We have a designated entrance area where Team Partners receive a health check before coming in for their shift. All Team Partners and Managers are required to wear face coverings at all times.
- Frequent and consistent handwashing and sanitizing protocols are in place as well as training for each of our Team Partners per CDC guidelines.
- Family meals have been suspended to enforce physical distancing during breaks and management meetings have moved to outdoor, online, or physically distant capable areas.
- Our COVID Safety Call-in Protocol is also in place to keep any Team Partners/Managers who may be feeling ill or potentially encountered a COVID-19 positive case to keep from coming to the venue at all.

## Am I required to bring my own golf clubs?

- While it is not necessary to bring your own clubs, we do encourage our Guests to do so if they choose. Our golf suites will continue to be equipped with golf clubs and sanitized after each group.

## Are there any changes to the check-in procedure?

- Guests are asked to follow 6-foot physical distancing guidelines while entering the venue as well as while in line at check-in. If the venue reaches capacity, during any waiting period, Guests will be asked to wait in our outdoor 19<sup>th</sup> Hole area or their vehicle until we notify of golf suite availability.

Can I arrange an event or party at GolfSuites?

- Yes, our event teams are happy to assist you in planning a safe and fun event and will advise you to the venue-specific guidelines per GolfSuites venue.
- Additional safety measures have been put in place for our event experiences regarding buffet service, event check-in, and room capacities.

Should I be concerned about the safety of any food or beverage I order?

- The FDA states there is NO evidence to suggest that foods within the US can transmit COVID-19

As we work to provide this environment, we ask during your next visit to please:

- If feeling ill, or have tested positive for COVID19 please stay home and plan to come for some fun once you have recovered
- Remember to wear your face covering, per local mandates
- Remember to follow physical distance guidelines around those not within your daily circle
- Remember, before and after you play, to wash your hands often or use sanitizer. Several stations are provided within our venue.

Our open-air golf suites provide a safe entertainment and dining experience for each of our guests; along with our enhanced procedures, the highest standards of cleanliness and putting our Team Partner and Guest health and safety first. We will continue to monitor and update these procedures based on local mandates and CDC guideline updates.

We look forward to Delivering Fun with Passion in a safe environment each time you visit.

See you soon!

